For a translation of this leaflet or for accessing this information in another format:









Please contact (PALS) the Patient Advice and Liaison Service on:

Frimley Park Hospital

Telephone: 0300 613 6530 Email: fhft.palsfrimleypark@nhs.net

Wexham Park & Heatherwood Hospitals

Telephone: 0300 615 3365 Email: fhft.palswexhampark@nhs.net

Frimley Park Hospital	Heatherwood Hospital		Wexham Park Hospital
Portsmouth Road,	Brook Avenue,		Wexham,
Frimley,	Ascot,		Slough,
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Legal Notice

Please remember that this leaflet is intended as general information only. We aim to make the information as up to date and accurate as possible. Please therefore always check specific advice or any concerns you may have with your doctor.

Committed to excellence

Working together

Facing the future

Heatherwood Elective Centre



Enhanced Recovery for Elective Surgery



Information for patients, relatives and carers

Notes

Please use the space below to write down any questions or queries you may have and bring this with you when you come into hospital.

Always ask anything you wish, no questions are trivial or 'silly'. The person you ask will do their best to answer but, if they don't know, they will find someone else who is able to discuss your concerns.

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Mobile App for Patients

We enourage patients to download and use the <u>MyFrimleyHealth</u> <u>Record App</u>. This electronic application allows you to:

- Communicate with your doctor Get answers to your medical questions from the comfort of your own home.
- Access your test results No more waiting for a phone call or letter, view your results and your doctor's comments within days.
- Request prescription refills Send a refill request for any of your refillable medication.
- Manage your appointments Book your next appointment, or view details of your past and upcoming appointments.

Our mobile applications for patients, including MyFrimleyHealth Record for iOS and Android, connect to servers and systems operated and maintained by healthcare organisations that use Epic – to provide patients with secure, mobile access to health information in those servers and systems.

To access MyFrimleyHealth Record, you must have electronic record with the Trust, and your use of MyFrimleyHealth Record is subject to the Trust's privacy and other related policies, to obtain a copy of the privacy policy, please contact us via the Trust website.

What is Enhanced Recovery?

Welcome to Frimley Health's Enhanced Recovery Programme.

Enhanced recovery is the name given to a programme that aims to get you back to your normal health as quickly as possible after a major operation. Hospital staff look at all the evidence of what you and they can do before, during and after your surgery to help give you the best chances for a quick and full recovery. This should get you home sooner.

It aims to ensure that patients:

- are as healthy as possible before receiving treatment
- receive the best possible care during their operation
- receive the best possible care while recovering

Having an operation can be both physically and emotionally stressful. Our Enhanced Recovery Programme will support you and the people looking after you to try to get you back to full health as quickly as possible.

By following an enhanced recovery programme, there are usually fewer complications after surgery. There is also less chance of you needing to go back into hospital again.

What does it involve?

A multidisciplinary team approach to work with you and the ones that care for you to achieve a set of goals for your recovery, by enabling you to independently perform routine activities like eating, dressing and walking as early as possible.

Where does it begin?

It begins with you at home, from the moment you are listed for your operation. To enhance your recovery from surgery, it is important that you play an active role in your own care. Fitter patients who are able to improve their health and activity levels recover from surgery more quickly and with fewer complications. What you do in the time leading

up to surgery can have a really big impact on your recovery and long term health.

Important points to consider before your operation include:

- eating well your body will need energy for repair
- exercise being physically active before your operation will help you recover quicker
- relaxation try to relax and not worry about your operation
- smoking and alcohol giving up or cutting down will help speed up your recovery and reduce your risk of developing complications

Your GP will give you advice about getting into the best possible shape before having surgery. They'll also identify and try to stabilise any health conditions you have that may affect the operation.

Once your operation date has been set, you will receive a letter at home with <u>Admission Day Instructions</u>, such as date, time, location and other essential information. If there is a short notice cancellation, you might receive a phone call with the instructions due to short notice.

The team will also call you <u>3 days before your surgery</u> to confirm that everything is in place and ready for your procedure. This will minimise the risk of unwanted cancellations and will give you the opportunity to raise any questions or concerns from your part.

1. Pre-Assessment Clinic

Our pre-assessment team will meet with you before your operation and ensure that you will have all the information and advice you need to make decisions regarding your care, ensure you are ready for your operation and fully understand all the steps for your recovery.

In this visit, you will be given the following written information:

- Things you will need for your hospital admission
- Fasting instructions
- Instructions regarding pre procedure medication and carbohydrate drinks

rehabilitation programme, the team will start initiating the discharge process.

As there is quite a significant amount of information that is crucial for a successful recovery, we will give you a discharge pack with different written information that you must read.

Your discharge pack will include information regarding:

- Pain management after surgery and pharmacy information about medicines management
- Blood clot prevention
- Surgical dressing care instructions (if required)
- Rehabilitation/exercises advice and plan
- After Visit Summary/Discharge Letter
- Other information that might be significant for you and/or your procedure
- Contact numbers in case of any questions or concerns
- Feedback forms

After your surgery, you will be followed up in clinic by your Consultant, the therapy team or both, but this will depend on the surgical procedure that you require. Not all procedures require a set follow-up, some might only require a visit to clinic if your have concerns – this is called a Patient Initiated Follow-Up (PIFU). Your appointments details can be given to you upon discharge or you can receive a letter by post.

We aim to provide the best experience possible during your journey. In order for us to improve our service, we would like for you to provide us with honest and constructive feedback.

Any further questions, please contact:

Treetops Ward - 0300 614 4175 / 4160

Parkside Suite - 0300 614 4185 / 4181

Day Surgery Unit - 0300 614 4130 / 4131

Booking Centre (appointments) – 0300 614 7919

condition. You will be taken back to the ward when the recovery room staff are satisfied that you are safely recovering normally.

<u>Delays and/or cancellations</u> of operations on day are possible, but rare. Unfortunately, this can happen by reasons that are generally out of our control. Staff sickness, lack of resources and/or health problems that can compromise your safety and wellbeing, are the most common causes.

3. After your operation

We will aim to get you Drinking, Eating and Mobilising within 24 hours of surgery, known as <u>DrEaMing</u> initiative. Patients who do so have shorter hospital stays and reduced complications.

Depending on the type of operation and/or your health condition, you might require further investigations to make sure that you can go home safely, such as blood tests and x-ray. These can be done immediately before or after you return to the ward, to avoid any delays in treatment.

Your progress will be monitored by the multidisciplinary team. We will ensure that your pain is managed effectively and that any other possible symptoms, such as nausea and dizziness, are under control. This will allow you to progress with your rehabilitation, have a quicker recovery from the surgery and a more promising outcome.

We encourage patients to bring in your own clothes to wear after surgery, as thi supports early recovery and helps protect your privacy and dignity.

4. Going home

We will aim to discharge you within <u>24 hours</u>, unless there is a clinical indication that will prolong your stay. Please ensure that you have enough support for a safe discharge, such as transport to go back home. The Trust does not provide non-emergency patient transport service, except in special circumstances.

As soon as you have been declared medically fit and the inpatient therapy team deems you safe for you to go home and continue you

On this visit you might also be asked to provide <u>blood tests</u> and a <u>tracing of your heart</u> (ECG – Electrocardiogram), to make sure that you are ready and safe to proceed with surgery. A <u>swab for MRSA</u> screening and prevention, which is a germ commonly found living on your skin and rarely causes problems for healthy people, may also be necessary. Occasionally, in very vulnerable and/or unwell patients, infection and post op problems may occur, requiring specific treatment.

At this visit you might also be referred to the <u>High-Risk Anaesthetic</u> assessment and/or other health specialists, if you have significant medical problems that need to be addressed before your operation, to ensure the best and safest care possible.

You will also have contact with our rehabilitation team where they will assess your social history and living circumstances. This will help speed up your recovery and enable you to be discharged from hospital as safe and soon as possible.

Depending on your operation, you may be able to go home sooner than usually expected. It is therefore important to plan and prepare for your return home before going into hospital.

They will discuss with you and/or the people looking after you, <u>length of stay</u>, <u>pain levels</u> and <u>goals expectations</u> after surgery. They will also provide you information on the following:

- Pre-rehabilitation exercises
- Furniture height form to complete and return on day of surgery
- Other care advice according to your specific needs.

If you need transport and special equipment before and/or after the operation to empower your recovery, or another assessment from a specific team before your admission and/or while an inpatient, they will also organise for this to happen.

If you are planned for a joint replacement, you might be asked at this point to read about and sign a form for the <u>National Joint Registry</u> (NJR). The NJR records, monitors, analyses and reports on performance outcomes in joint replacement surgery in a continuous drive to improve service quality and enable research analysis, to ultimately improve patient outcomes.

There is a significant increase risk of venous thromboembolism (VTE) after a surgery, due to the procedure itself and the reduce mobility after your operation. VTE is the term used for blood clots that can occur in a deep vain, most commonly in the lower leg. You will have a risk assessment carried out to decide the most appropriate treatment to reduce this risk.

The prevention treatment can be:

- **Flowtrons**©: electronic automatic inflatable calf pumps/sleeves that will be applied on your lower legs after surgery to provide pressure at regular intervals.
- Anti-embolism stockings: if suitable, these stockings are made from elastic and they reduce the risk of blood clots by gently compressing your legs continuisly.
- Anticoagulant medication: commonly known as blood thinners, are chemical substances that prevent or reduce coagulation of blood, prolonging the clotting time.

Any further questions, please contact: **Pre-Assessment Clinic** - 0300 614 7778 / 7147

2. Day of your surgery

Please attend the ward location specified on your <u>Admission Day Instructions</u> letter exactly at the time stated. You must attend on time, as this can influence the theatre list. Otherwise, there is the possibility that your surgery can be delayed and/or postpone. Last minute changes are possible, such as location or time of attendance. If that occurs, you will be contacted as soon as possible with a phone call. When you report at reception, you will be asked by our administrative staff if you are feeling well and they will take your <u>temperature</u> to ensure that is safe to proceed with your admission. <u>Visiting times and contact numbers</u> will be explained and provided at this point and this might differ according to ward needs, in line with current Trust and National guidelines.

Once you have been allocated a space, you will be approached by different healthcare professionals before your operation to make sure

that you are safe and everything is in place. Not in a specific order, you will see the following:

- Nurse and/or healthcare assistant: They will help and support you and/or the person looking after you with changing of clothes, storage your belongings, check your vital signs and ask you a few questions to know you better.
- Therapy team: They will come to assess your mobility and/or joint range of movements, talk you through the most suitable walking aids and show you the post operation exercises that they will be working with you after your surgery.
- Ward doctor: They will come to update your health records, check if you have any significant allergies and confirm the current medication that you take, to see if there are any contraindications, necessary modifications and/or variations.
- Consultant and/or Assistant: They will ask you to sign a consent form, which is a written record that you have agreed to the planned operation. Before you can give your consent, they will discuss with you what the operation is likely to involve, the benefits and risks and any alternative treatments.
- Anaesthetist: They will come to explain the safest anaesthetic
 plan for you and your operation. Once the plan is agreed, they
 will ask you to sign a consent form, which is a written record
 that you have agreed to. Before you can give your consent, they
 will discuss with you what the type of anaesthesia is likely to
 involve, the benefits and risks and any alternative treatments.
 They might also confirm your fasting status and what
 medications you have taken before you arrived to the ward.

Depending on the type of operation and/or your health condition, extra blood tests might be required on the morning of your operation. Further investigations, such as <u>x-ray</u> or a <u>tracing of your heart</u>, may also be necessary before your surgery.

Once you are ready to proceed, a porter will come and collect you from the ward to be transported to theatre, accompanied by a nurse or healthcare assistant on your bed or trolley. After most anaesthetics, you will be cared for in a <u>recovery room</u> close to the operating theatre. Surgeons and anaesthetists are close by if there is any change in your